Information Technology

Frank Angelillo, Director
Duong Le, Information Specialist
Jose Garibay, Information Specialist

Budget: $358,530 (General Fund)
Staff: 3 Full-time employees

Mission

The mission of the Information Technology Department is to develop, implement, maintain and secure the town's technical infrastructure and business systems, which provide the information needed to support the daily operations and strategic functions of the town government.

Goals

- Provide timely and effective responses to customer needs
- Provide vision and leadership in emerging technologies
- Work with town departments to enhance business operations through the use of technology
- Provide reliable communication infrastructure for voice and data
- Develop and maintain a technically skilled staff that is competent in current information technology
- Ensure effective technical and fiscal management of the department's operations, resources, technology projects and contracts.

Services

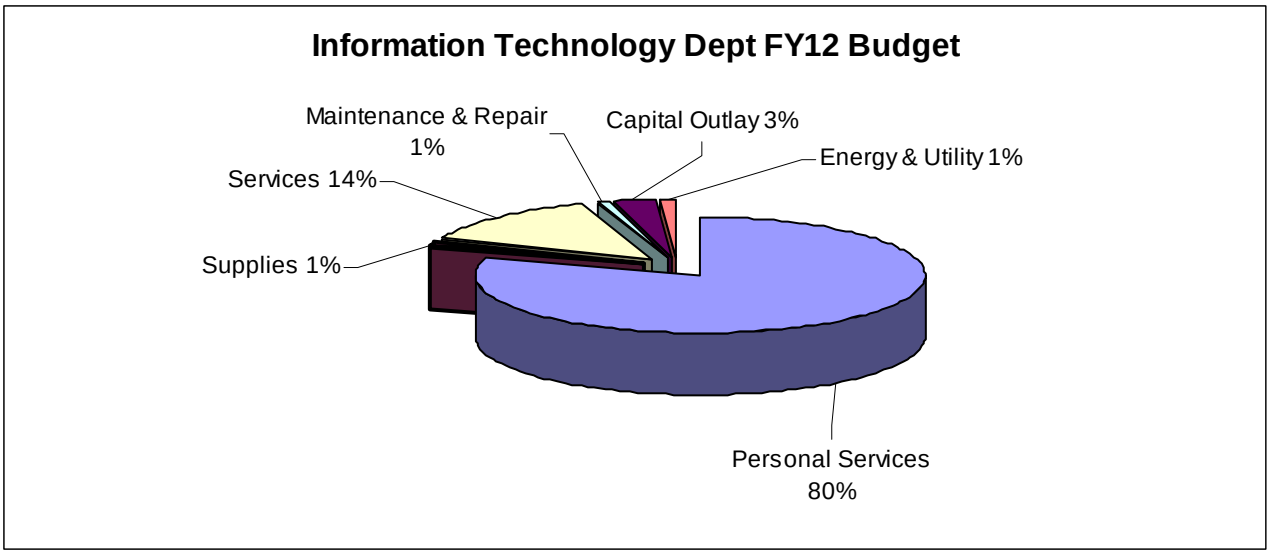
- Support and maintain the town's voice and data Wide Area Network (WAN)
- Installation and support for all town owned computers, servers, communication equipment, printers and peripherals
- Application support and development
- Web hosting, development and support
- Project management
- End User Support.

Jose Garibay is pictured checking a mobile data terminal in a Windsor Police squad car. There are 18 of these computers installed in Windsor Police squad cars that provide patrol officers access to police applications from their vehicles.

<u>Key Trend/Issue facing IT Department</u>
Reinvestment in technology to maintain current infrastructure and future demands of the fast-paced world of technology.

Frank Angelillo is pictured above in the town's main data center that services Local Area Networks used by town staff at offices in nine locations.

Duong Le is pictured right with Windsor Building Inspector Andy Sterchak updating a handheld mobile device that allows building and fire inspectors the ability to access and input data while in the field.


Information Technology Dept FY12 Budget
Maintenance & Repair 1%
Capital Outlay 3%
Energy & Utility 1%
Services 14%
Supplies 1%
Personal Services 80%