TOWN OF WINDSOR

First in Connecticut. First for its citizens.

Police Department

Police Department personnel protect life and property by observant patrolling, enforcing laws and ordinances, giving assistance to those with physical and emotional needs and by maintaining open and positive relationships with people in the community.

Main Roles

Communications

- Handle more than 52,000 calls for service each year
- Provide 24 hour E-911 PSAP (Public Service Answering Point) service for Windsor residents experiencing emergencies
- Dispatch and coordinate public safety services (fire, EMS, police) in response to public need
- Provide pre-arrival instructions to callers as part of Emergency Medical Dispatch protocol

Patrol

- Acting as first responders to more than 1,500 EMS and Fire calls per year; providing life-saving medical assistance and scene protection
- Respond to any and all calls for service from the public, rendering whatever assistance is needed
- Investigate reported crimes; identify suspects, make arrests, recover property
- Resolve many types of personal crises, whether family domestics, other interpersonal conflicts or persons in emotional/mental crisis through mediation, referral, or arrest
- Patrol the town while enforcing traffic laws, watching for unsafe conditions, and reaching out to townspeople with friendly greeting

Support Services

- Conduct follow-up investigations on serious crimes by extensive interviewing, data gathering, and analysis of physical evidence
- Provide patrolling and collaborative support to Windsor secondary schools through 2 SRO's (School Resource Officers)
- Collaborate with other town agencies to work with young people in out of school programs including P.A.L. , and the Police Explorers Program
- Provide training and professional standards development to all Department personnel
- Engage in community outreach efforts such as inspecting and installing infant car seats
- Conduct undercover investigations to reduce narcotics violations

Professional Standards

- Recruit and conduct selection of personnel
- Training and performance evaluations
- Adopt and enforce policies and procedures, rules and regulations
- Conduct internal affairs investigations
- Provide crisis intervention

Animal Control

- Respond to 1,000 complaints from citizens re: aggressive or roaming animals; pick up strays
- Enforce State Laws and Town Ordinances
- Maintain Dog Pound; place 95% animals with adoptive families
- Provide instructions to elementary school children on dog bite prevention and humane treatment of animals

Records

- Provide copies of reports, permits, licenses, and records checks to the public
- Provide crime and calls-for-service data to State and Federal agencies, Department managers, and the public
- Provide support to state and federal prosecution, probation, and corrections efforts

Windsor Police
We make …
a lot of friends, and
a lot of arrests

Key Trends / Issues facing Police Department

Trend
Regional increase in crimes of violence - even though the crime numbers for Windsor have been good, robberies, assaults, weapons violations and murders are on the increase all around us in the State and the Region

Trend
Increasing Traffic Problems - as development of the Town and Region have increased, so has traffic, with associated increases in congestion, violations, accidents, and complaints from citizens on neighborhood streets

Trend
Increasing Calls for Service - developing neighborhoods, office space, and retail operations have increased calls for police service

Trend
Increasing complexity in working with Youth - family disintegration, substance abuse, poor academic performance, using violence to solve interpersonal conflict, increased sexual behavior and the draw of gangs on the one hand, while on the other hand new state laws which place significant limitations on how the criminal justice system will interact with young people

Trend
Rise in burglaries and larcenies in the Region

Issue
The need to get officers back into building positive relationships with elementary school children

Issue
The need for more staffing resources to keep up with the developing trends in the community

Crime	2008	2009	2010
Part 1 Crime	649	594	552
Robbery	13	6	8
Aggravated Assault	4	3	10
Burglary	60	86	76
Larceny	497	464	424
M/V Theft	62	28	24
Calls for Service	52,721	60,100	53,677
M/V Accidents	856	631	761
M/V Enforcement	16,377	20,549	16,022
Suicide / attempt	42	55	51
EDP	180	146	201
Suspicious car/person	1,947	1,969	1,928
Arrests	1,830	1,712	1,482

Total Budget: **$8,411,610**

General Fund Budget: **$7,926,720**

Special Revenue Funds: **$484,890**

Staffing: Total 63.60 FTE's

- **51 Sworn Officers**
- **11 Non-sworn full-time**
- **1.6 Non-sworn part-time**