



First in Connecticut. First for its citizens.

Information Technology

Frank Angelillo, Director
Duong Le, Information Specialist
Jose Garibay, Information Specialist

Budget: \$428,320 (General Fund)
Staff: 3 Full-time employees

End User Support

Mission

The mission of the Information Technology Department is to develop, implement, maintain and secure the town's technical infrastructure and business systems, which provide the information needed to support the daily operations and strategic functions of the town government.

Goals

- Provide timely and effective responses to customer needs
- Provide vision and leadership in emerging technologies
- Work with town departments to enhance business operations through the use of technology
- Provide reliable communication infrastructure for voice and data
- Develop and maintain a technically skilled staff that is competent in current information technology
- Ensure effective technical and fiscal management of the department's operations, resources, technology projects and contracts.

Services

- Support and maintain the town's voice and data Wide Area Network (WAN)
- Installation and support for all town owned computers, servers, communication equipment, printers and peripherals
- Application support and development
- Web hosting, development and support
- Security
- Project management



Jose Garibay is pictured checking a mobile data terminal in a Windsor Police squad car. There are

Key Trend/Issue facing IT Department

- Expanding mobile access while maintaining security and scalability.
- The increasing demand for bandwidth as we shift towards both internal and external web based applications and services.
- Reinvestment in technology to maintain current infrastructure and future demands.
- 24 x 7 support.



Frank Angelillo is pictured above in the town's main data center that services Local Area Networks used by town staff at offices in nine locations.

Duong Le is pictured right with Windsor Building Inspector Andy Sterchak updating a handheld mobile device that allows building and fire inspectors the ability to access and input data while in the field.



Information Technology Dept FY12 Budget

