



## Police Department

Police Department personnel protect life and property by observant patrolling, enforcing laws and ordinances, giving assistance to those with physical and emotional needs and by maintaining open and positive relationships with people in the community.

### Main Roles

#### Communications

- Handle more than 55,000 calls for service each year
- Provide 24 hour E-911 PSAP (Public Service Answering Point) service for Windsor residents experiencing emergencies
- Dispatch and coordinate public safety services (fire, EMS, police) in response to public need
- Provide pre-arrival instructions to callers as part of Emergency Medical Dispatch protocol

#### Patrol

- Acting as first responders to more than 3,440 EMS and Fire calls per year; providing life-saving medical assistance and scene protection
- Respond to any and all calls for service from the public, rendering whatever assistance is needed
- Investigate reported crimes; identify suspects, make arrests, recover property
- Resolve many types of personal crises, whether family domestics, other interpersonal conflicts or persons in emotional/mental crisis through mediation, referral, or arrest
- Patrol the town while enforcing traffic laws, watching for unsafe conditions, and reaching out to townspeople with friendly greeting

#### Support Services

- Conduct follow-up investigations on serious crimes by extensive interviewing, data gathering, and analysis of physical evidence
- Provide patrolling and collaborative support to Windsor secondary schools through 1 SRO (School Resource Officer)
- Collaborate with other town agencies to work with young people in out of school programs including P.A.L. , and the Police Cadet Program
- Provide training and professional standards development to all Department personnel
- Engage in community outreach efforts such as inspecting and installing infant car seats
- Conduct undercover investigations to reduce narcotics violations

#### Professional Standards

- Recruit and conduct selection of personnel
- Training and performance evaluations
- Adopt and enforce policies and procedures, rules and regulations
- Conduct internal affairs investigations
- Provide crisis intervention

#### Animal Control

- Respond to 1,000 complaints from citizens re: aggressive or roaming animals; pick up strays
- Enforce State Laws and Town Ordinances
- Maintain Dog Pound; place 95% animals with adoptive families
- Provide instructions to elementary school children on dog bite prevention and humane treatment of animals

#### Records

- Provide copies of reports, permits, licenses, and records checks to the public
- Provide crime and calls-for-service data to State and Federal agencies, department managers, and the public
- Provide support to state and federal prosecution, probation, and corrections efforts

**Windsor Police**  
**We make ...**  
**a lot of friends, and**  
**a lot of arrests**

**Key Trends / Issues facing Police Department**

**Trends**

- traffic – emphasis on speeding related issues within neighborhoods and collector streets
- changing community (migration urban to suburban) and Magnet Schools, becoming more regionalized with a concentration on Hartford County
- society is becoming more defiant of authority causing more family, government, school, and law enforcement problems
- Violent crime is increasing in the nation and the Northeast Region. Robberies have increased in the Capital Region.
- decrease in crime rates in Windsor over the years

**Issues**

- recent decrease in motor vehicle enforcement rates
- upcoming turnover of a large number of personnel including management and supervisors in next few years will require a succession plan and increased training
- increasing problems with youth requires considering re-establishing a cooperative prevention partnership among the school district, Recreation Department, Youth Services Bureau, and Police Department
- increased need for training and increased cost of training– obvious conflict
- need for equipment such as Radar/LIDAR, MDT's, siren light controls; and officers' equipment

Crime	2011	2012	2013
Part 1 Crime	520	454	483
Robbery	7	7	15
Aggravated Assault	7	4	7
Burglary	60	54	50
Larceny	415	371	387
M/V Theft	18	13	20
Calls for Service	51,847	48,128	49,105
M/V Accidents	800	679	552
M/V Enforcement	13,882	14,069	11,100
Suicide / at-tempt	38	29	32
EDP	194	213	218
Suspicious car/person	1,947	1,736	1,289
Arrests	1,593	1,063	771

<b>Total FY15 Budget:</b>	<b>\$9,417,100</b>
<b>General Fund Budget:</b>	<b>\$8,874,950</b>
<b>Special Revenue Funds:</b>	<b>\$542,150</b>



**Staffing: Total 65.80 FTE's**

- 50 Sworn Officers
- 13.5 Non-sworn full-time
- 2.3 Non-sworn part-time