

EVERSOURCE

OUTREACH AND EDUCATION EVENT

This event will help you to become more knowledgeable about your utilities and programs that can assist you. You will also have a chance to ask your questions!

Information and materials will cover the follow:

- An explanation of hardship status and the process and requirements for demonstrating proof of hardship.
- An explanation of medical hardship and the process and requirements for demonstrating proof of medical hardship.
- An explanation of the Winter Protection Program timing and participation requirements.
- An overview of the CEAP, including the steps to participate as outlined in the Companies' Energy Assistance Road Map.
- An overview of existing utility arrearage forgiveness programs.
- The criteria for utility service disconnection/termination and reconnections, including, but not limited to security deposit requirements for reconnection of service, if any; and
- An overview of the Home Energy solutions (HES) program, the Home Energy Solutions – Income Eligible (HES-IE) program, and other relevant residential energy saving measures offered through the Conservation & Load Management (C & LM) Plan.

When: February 12, 2020 5:00 – 7:00 PM

Where: Community Renewal Team Offices
555 Windsor Street, Hartford, CT