



# Social Services NOVEMBER 2023

LP Wilson Community Center  
599 Matianuck Avenue  
860-285-1839



Look for us on Facebook at:  
[Town of Windsor Social Services.](https://www.facebook.com/TownofWindsorSocialServices)

[www.townofwindsorct.com/socialservices](http://www.townofwindsorct.com/socialservices)

## **TURKEY PROGRAM**

*If you are a member of the Windsor Food Bank and have signed up to receive a turkey or chicken, please be sure to pick up your turkey on Thursday, November 16th between 10:00 AM to 12:00 PM or 5:00 to 6:00 PM at the L.P. Wilson Food Bank. This will be a drive thru distribution. Please follow signs posted drive carefully thru the parking lot direction. This program is offered to active food bank members and pre-registration is required. **No walk-ins will be accepted on the turkey distribution day.** The Food Bank will be closed for regular distributions on turkey distribution day.*

## **PROJECT SANTA 2023**

This holiday gift program is for qualified families with children age 15 & younger. This program is thru the First Town Downtown in collaboration with Social Services. This year's letter and application information can be found in your student's virtual backpack thru the Windsor Public Schools. You can also find the letter on the front page of our website [www.townofwindsorct.com/socialservices](http://www.townofwindsorct.com/socialservices). Social Services is taking applications thru November 9th. Call 860-285-1839 with any questions or to register.

## **CLOSINGS IN NOVEMBER:**

**Friday, November 10th, Veteran's Day.**  
**Thursday, November 23rd, Thanksgiving**  
**Friday, November 24th, holiday weekend**  
**LP Wilson Closed. Food bank closed.**

**Thursday, November 16th Turkey distribution**  
**The Windsor Food Bank will be closed shifts**  
**on turkey distribution day.**

## **OPERATION GRATITUDE FOR TROOPS**

Windsor CARES is assisting Tire Rack in Windsor with their holiday card making program for the troops – Operation Gratitude. If you have some holiday cards at home and would like to say thank you and happy holidays to our soldiers serving we are collecting them at the Social Services Department and the Windsor Senior Center. Your letters and cards will be cherished by those on the frontlines. Cards will be collected through November 15<sup>th</sup>. It will be wonderful if we can reach our goal of 500!!!

## **ATTENTION FITCH COURT, MILLBROOK VILLAGE & SHAD RUN RESIDENTS**

Windsor Social Services will be hosting informational seminars at Fitch Court over the next six months for Windsor Housing Residents. Topics will include energy assistance, mental health and wellness and emergency preparedness.

Our next event will be:

Mental Health Certification Course  
December 12th & 14th from 9AM-1PM  
Community Health Resources instructor will help you learn how to identify, understand and respond to signs of mental health and substance use challenges among adults. Attendance at both session is required for certification. RSVP to Social Services at 860-285-1839. Registration closes on November 10th.  
*This event is for Windsor Housing residents only.*

## **MEDICARE Open Enrollment ANNUAL ELECTION PERIOD**

Medicare Open Enrollment runs from Oct. 15<sup>th</sup> thru Dec. 7<sup>th</sup>. For information, resources and appropriate referral please call Maggie at 860-285-1839.



**GROCERIES TO GO**  
Nov. 3rd & 17th  
10:30 AM—11:30 AM  
at THE WINDSOR FOOD BANK

**MOBILE FOODSHARE**  
Nov. 1st, 15th and 29th  
1:30 PM -2:00 PM  
Hopewell Baptist Church, 280 Windsor Ave.

# Social Services NOVEMBER news

## MONTHLY GROUPS: WINDSOR C.A.R.E.S.

This is a group of adults who are committed to volunteerism. The group takes on community service projects for people of all ages. The next meeting is November 14th at 1PM. Call Deb Sheldon for meeting information at 860-285-1839.

## WINDSOR HUNGER ACTION TEAM Join The Conversation

This group meets monthly to discuss food insecurity in our local community and solutions to help those in need. The next meeting will be held in person and via zoom on **Wednesday, Nov. 1st at 9:00 am**. Contact Susan Nunes for meeting information at 860-285-1839 and to be added to our new HAT email distribution list.

AND The Windsor Hunger Action Team has a Facebook page! **Stay Connected:** Like and Follow on Facebook for updates and resources throughout the month, <https://www.facebook.com/WindsorHAT/>.

## LEAN ON ME

### **A Caseworker Appointment Program**

The new caseworker appointment program, LEAN ON ME meets the first Tuesday afternoon of each month at the Windsor Main Library.

Schedule your appointment with Windsor Social Services' friendly and knowledgeable caseworkers to learn about programs you may qualify for. If you have questions about energy assistance, food assistance, Medicare, or more - our caring staff can assist you. Call 860-285-1839 to schedule an appointment between 1-3PM.

The staff is also available at our main office at the LP Wilson Community Center for scheduled appointments.

## **FOOD BANK HOURS**

Monday & Tuesday 9:00 AM - 11:00 AM  
Wednesday & Thursday 1:00 - 3:00 PM  
4th Thursday of ea. Month 5-6:45PM

## ENERGY ASSISTANCE UPDATE

The Community Renewal Team (CRT) energy assistance program is now taking appointments for the 2022/2023 heating season.

**NEW UPDATE:** CRT is now scheduling appointments in Windsor! Please call the hotline at 860-560-2694 and request an appointment in Windsor.

## OPERATION FUEL UPDATE

Operation Fuel is no longer accepting applications for energy assistance. They will begin taking them again in January.

Operation Fuel IS ACCEPTING APPLICATIONS for water assistance. Please call Eliana at 860-285-1839 to see if you qualify.

## NEW LOW-INCOME DISCOUNT RATE FOR EVERSOURCE ELECTRIC CUSTOMERS

**10% and 50% Discounts Available for  
Eversource Electric Customers**

On December 1, 2023, Eversource will introduce a new discount rate for electric customers with a financial hardship status. Based on household income or receipt of a public assistance benefit, customers may be eligible for a 10% or 50% discount off their electric bill per month.

Visit [www.Eversource.com/billhelp](http://www.Eversource.com/billhelp) for more information on the electric discount and to see if you qualify.

**Tuesday, November 7th  
is Election Day! Make  
Your voice heard!**



## REMINDER:

*The Social Services Department has moved to our new location on the LEFT SIDE of the LP Wilson Community Center.*

## **Meet the Social Services Staff**

**Enita Jubrey, Social Services Director**  
**Maggie Goodman, Caseworker &  
Municipal Veteran's Svc. Contact**  
**Susan Nunes, Administrative Assistant**  
**Janine Griffith, Administrative Aide**

**Jasmine Hall, Dept. Coordinator**  
**Andy Price, Caseworker**  
**Deb Sheldon, Caseworker**  
**Eliana Medina-James, Caseworker**  
**Ted Hughes, Food Bank**